



STATE OF NEW YORK  
OFFICE OF THE ATTORNEY GENERAL

ANDREW M. CUOMO  
ATTORNEY GENERAL

DIVISION OF ECONOMIC JUSTICE  
INTERNET BUREAU

October 22, 2010

Charles Collins, III  
108 Brunswick Road  
Troy, NY 12180

Re: *Our File No.: IB-10-865234*  
*Company: Yodel.com*

Dear Charles Collins, III:

I am writing to notify you that we have received and reviewed the complaint you filed with the New York State Attorney General's Office. On behalf of Attorney General Andrew M. Cuomo, I want to thank you for taking the time to alert us to the problems you are experiencing. Your comments are vital to our efforts to serve the people of the State of New York.

The issue you describe is one that we wish to bring to the attention of the company. To that end, we are forwarding a copy of your complaint and submitted documents to Yodel.com for a statement of their position.

If you wish to contact us, please do so in writing by regular mail or e-mail us at "internet\_fraud@oag.state.ny.us". Please be sure to include our file number and the full name of the company on any correspondence to this office. I will contact you again when there are developments to report.

Sincerely,

*Rachel Mills*

Rachel Mills  
Internet Bureau